

TA Manager from Sercomm Technical Overview

TA Manager comprises 2 major components. The local PC and server software elements and the Internet web site hosting and services.

Local PC & Server

TA Manager software executes on a Microsoft Windows PC with an optional Database Server.

- Microsoft Windows 2000 or higher. Windows 2000 requires Service Pack 4.
- Industry standard Microsoft Access 2000 Database for data storage. Microsoft Access Runtime included.
- Internet access using TCP/IP on Port 766
- Optional Windows compatible file server or Network Shared drive for multi-user installation
- Minimum 1GHz processor PC with 100Mb free disk space
- Minimum 1024x768 resolution PC screen for software usability
- Minimum 100Mbit network if a Network Share or File Server is used for database storage



Internet hosting

TA Manager web sites are hosted on Microsoft Windows 2003 Servers in a secure European Data Centre.

- Servers housed in a secure Data Centre and monitored 24/7
- Guaranteed 99.9% uptime, backup generators with resilient networking
- Industry leading Data Centre 40 Gbit internet connectivity
- Active monitoring and management
- Multiple daily backups
- POP3 & SMTP Email Server
- Email Server Anti-virus scanning and SPAM flagging

Juniper & Cisco
resilient
networking
hardware



Secure Data Centre
ensures access only to
authorised personnel



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